

DATASHEET

Imprivata Vendor Privileged Access Management (formerly SecureLink Enterprise Access)

Identify, control, and audit the remote access of your gaming vendors



A rigorous regulatory landscape and the ever-present threat of cyberattacks necessitate that casinos secure and audit the remote access of all their vendors, whether they are Class II or III gaming vendors, player tracking systems, financial institutions, POS providers, or others. In their efforts to meet regulatory requirements, IT and security teams often find themselves spending an excessive amount of time on manual processes and gathering logs to demonstrate compliance and complete audits.

Imprivata Vendor Privileged Access Management (formerly SecureLink Enterprise Access) provides casinos with a secure, standardized remote access platform that efficiently identifies, controls, audits, and documents all vendor access to their games, systems, and applications. The solution gives casinos secure vendor access while providing them with all the necessary controls and audit capabilities to document compliance with regulatory requirements.

"As I made more phone calls to other slot vendors, Imprivata Vendor Privileged Access Management (SecureLink) kept coming up. We got curious. It obviously had to be a standard casino software that was used everywhere. So we started looking into it, and it was kind of a no-brainer after that."

- Prairie Flower Casino, Director of IT

How Imprivata Vendor Privileged Access Management helps with secure and compliant vendor access

Manage vendor identities and enforce least privilege access policies.

- Enforce the use of individual accounts, verified with multifactor authentication (MFA)
- · Verify and document vendor license number and expiration date for each technician
- Verify current employment status

Provide secure, controlled, remote access to games, applications, and systems.

- · Support broad connectivity requirements with access via any TCP or UDP-based protocol
- Configure granular access controls for each application, including enforcing access approvals before connectivity and receiving connection notifications
- · Secure credentials in the vault and eliminate sharing usernames and passwords with technicians

Meet and demonstrate compliance with interregional and state gaming boards with audited, logged access.

- Capture and record all required information in detailed audit logs, including the "who, how, when, why, and what" of each session
- Easily investigate and resolve any incidents with HD video and text-based recordings of session activity and maintain audits for the required length of time

With Imprivata Vendor Privileged Access Management (VPAM), casinos on average see a:



70% reduction in time spent on audits and security investigations



80% reductionin time spent managing and tracking vendor access



50% reduction in downtime of vendor applications



90% reductionin time spent troubleshooting and supporting vendor access

Take further advantage of the Imprivata network:



With 41,000+ organizations, vendors, and manufacturers using Imprivata for secure remote connectivity, you likely have a vendor(s) already connecting into your network today!

Third-party access to your network is one of the most significant security and compliance risks your organization faces. Address these risks and enhance your team's efficiency with the leading vendor privileged remote access platform, designed to comprehensively secure third-party access.

To learn more about Imprivata Vendor Privileged Access Management, visit our website.



Imprivata is the digital identity company for mission- and life-critical industries, redefining how organizations solve complex workflow, security, and compliance challenges with solutions that protect critical data and applications without workflow disruption. Its platform of interoperable identity, authentication, and access management solutions enables organizations in over 45 countries to fully manage and secure all enterprise and third-party digital identities by establishing trust between people, technology, and information.

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